

Mandatory Compliance Training Series:

Bank Protection Act Robbery Preparedness for All Staff

**WEBINAR OR ON-DEMAND WEB LINK
(LINK INCLUDES FREE CD ROM)**

Thursday, November 3, 2011

12 - 1:30 pm PT
1 - 2:30 pm MT
2 - 3:30 pm CT
3 - 4:30 pm ET

This unique session focuses on robbery awareness, the requirements of the Bank Protection Act and the industry standards for robbery prevention. The Board of Directors must ensure there is a written security program for all branches and that robbery, burglary, and larceny training has been completed. To achieve this, the bank needs a risk manager who knows why robbers chose one location over another; is educated on the latest training techniques; and can perform physical risk assessments, including camera locations, barriers to criminals, and how staff can use customer service techniques to hinder potential robbers.

This webinar will meet the training requirements for your entire staff. Educating everyone from the boardroom to the frontline on robbery preparedness might be the best investment you ever make.

Continuing Education: Attendance verification for CE credits provided upon request.



HIGHLIGHTS

- The board will understand what is required of them to protect the bank
- The security officer (or designated person) will be provided with a template to help develop a customized robbery program
- Management will learn industry standards for opening and closing and the staff support they should provide after a robbery
- Back office staff will understand how they can be beneficial in a robbery situation
- Frontline staff will learn how following proper procedures can lessen the robbery potential
- Everyone will learn exactly what they should do before, during, and after a robbery

IMPORTANT TOOLS PROVIDED

This training will include the following items so that you are able to provide solid documentation for examiners:

- Letter of attendance certification with webinar outline
- Electronic training log
- Quiz you can administer to measure staff learning and a password-protected answer key

All registrants will receive the attendance certification and training log, regardless of whether they attend the live or archived version.

WHO SHOULD ATTEND?

This informative session is designed for the board of directors and every staff member.

MEET THE PRESENTER

**Barry Thompson, CRCM,
Thompson Consulting Group, LLC**



[CLICK HERE TO LEARN MORE ABOUT YOUR REGISTRATION OPTIONS](#)

To view prices or register please return to the webinar listing page, and click on the link to register.