

Training for Trainers: Mapping & Conducting Job-Specific Compliance Training

WEBINAR – ON DEMAND WEB LINK & FREE CD ROM

Tuesday, September 28, 2010

12 - 1:30 pm PT
1 - 2:30 pm MT
2 - 3:30 pm CT
3 - 4:30 pm ET

The road to success in your bank is changing. How can you design and build training for the evolving environment in today's workplace? This is a hot topic among most education professionals, including the banking industry. As you assess your employees and the skills/talents needed, required compliance training is an important factor in their (and your bank's) success. Learn to map the critical jobs in your bank – tellers, customer service representatives, loan officers, and branch managers – and the essential job-specific compliance skills and training. The mapping process for employee success will be explored and suggestions for training will be made. Help keep your bank in compliance and your employees on the road to success with this timely session.

Continuing Education: Attendance verification for CE credits provided upon request.



HIGHLIGHTS

- Understanding the annual requirements for compliance and security training for each job
- Building the pieces with live, telephone, webinars, and online services available in the market place
- Keeping it real and interesting with actual situations in the bank
- Mapping each job and tracking each employee's progress
- Where are the compliance resources?
- Help for educators who have not worked in banking
- Justifying your budget
- Generational issues
- How people learn
- Texting, phones, newspapers, meetings, and other distractions in the training room
- Building management support

WHO SHOULD ATTEND?

This informative session is directed for training managers/coordinators, head tellers, branch managers, and anyone with training responsibilities at your bank.

MEET THE PRESENTER

Deborah Crawford
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