

Payment System Convergence: What Type of Transaction is This?

WEBINAR OR ON-DEMAND WEB LINK
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Tuesday, September 13, 2011

12 - 1:30 pm PT
1 - 2:30 pm MT
2 - 3:30 pm CT
3 - 4:30 pm ET

According to the *2010 Federal Reserve Payments Study*, electronic payments exceeded three-quarters of all noncash payments, while payments by check are now less than one-quarter. The increase in electronic payments can be attributed to technological and financial innovations. Consumers today have more payment instrument choices than ever before and many of these choices are a result of payment systems converging. So, when is a check a check, or is it an ACH? Is a POS transaction a debit card payment or an ACH payment? What is a remotely-created check? Since your bank is exposed to financial losses when you don't react timely or appropriately to exception items, it's important you know how to identify and handle these various payments.

Continuing Education: Attendance verification for CE credits and/or 1.8 AAP credits provided upon request.



HIGHLIGHTS

- ACH check conversion applications – ARC, BOC, POP and RCK
- POS transactions – debit card and ACH
- Remotely created checks
- Return and adjustment processing – how it works for each payment type, the reasons and timeframes
- Learn how to limit your bank's liability and potential loss

WHO SHOULD ATTEND?

This informative session is designed for operations staff, staff responsible for returns and adjustments, and customer service staff.

MEET THE PRESENTER

**Shelly Simpson, AAP,
EPCOR**



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