

# Training for the New Trainer

WEBINAR – ON DEMAND WEB LINK & FREE CD ROM

**Wednesday, April 7, 2010**

12 - 1:30 pm PT  
1 - 2:30 pm MT  
2 - 3:30 pm CT  
3 - 4:30 pm ET

If you are responsible for training others at your bank, you have a vital role. The training may involve new employees, someone in a new position, or perhaps training subordinates or co-workers on a program or function that is new to the bank. Whether you have on-going training responsibilities or are developing a one-time course, this session will help you develop the skills necessary to be an effective trainer.

We will cover the basics of adult learning, presentation skills, and training styles and methods. Valuable tools and checklists will be provided that can be used immediately! Learn how to make training fun, while obtaining a high level of information retention.

**Continuing Education: Attendance verification for CE credits provided upon request.**



## HIGHLIGHTS

- Determining training needs
- Teaching the adult learner
- Training styles and methods
- Effective facilitation and presentation skills
- Dealing with the difficult participant
- Keeping it fun!

## WHO SHOULD ATTEND?

New trainers, training coordinators, head tellers, managers, supervisors, and HR personnel responsible for training will find this webinar informative and practical.

**MEET THE PRESENTER**

**Ann Brode,  
Brode Consulting Services, Inc.**



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