

# Frontline *SkillWorks*: Required Job-Specific BSA Training for Frontline Staff

WEBINAR – ON DEMAND WEB LINK & FREE CD ROM

**Tuesday, March 23, 2010**

12 - 1:30 pm PT  
1 - 2:30 pm MT  
2 - 3:30 pm CT  
3 - 4:30 pm ET

The bank examiners are now requiring job-specific training for all bank personnel. They understand the value of training the frontline on the technical aspects of BSA (e.g., CTRs, monetary logs, etc.) in-bank and on-line. However, they are emphasizing that the frontline needs much, much more than that.

This webinar will go beyond the basics and provide actual cases of money laundering that have occurred at community banks, including one where a head teller recognized suspicious activity that involved actual terrorist funds. Develop your skills for identifying suspicious activity so that your bank is not used by money launderers for any purpose. Your diligence can stop them in their tracks!

**Continuing Education: Attendance verification for CE credits provided upon request.**



## HIGHLIGHTS

- The BSA exam guidelines require training on the three steps of money laundering, in order to better identify unusual transactions early on. These steps will be described using the case example of the terrorist-catching head teller!
- Appendix F of the BSA exam guidelines lists different types of suspicious activity, which come directly from SARs and actual laundering cases. The cases reviewed will be frontline job-specific.
- Identify the actions your bank should take if something unusual occurs. Regulators are looking for a formal process to report the incident to the BSA Officer. The manual will contain several examples of SAR Referral/Incident forms that your bank can use.

**VALUABLE TRAINING CERTIFICATION!** Upon request, each bank will be provided with a letter of certification stating that those participating have met the training requirements of The Bank Secrecy Act.

## **WHO SHOULD ATTEND?**

This informative session is designed for head tellers, tellers, customer service representatives, new account personnel, BSA officers, training officers, compliance officers, and auditors.

### **MEET THE PRESENTER**

**Ann Brode,  
Brode Consulting Services, Inc.**



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