

# CRA Performance: Meeting Examiner Expectations

WEBINAR – ON DEMAND WEB LINK – FREE CD ROM

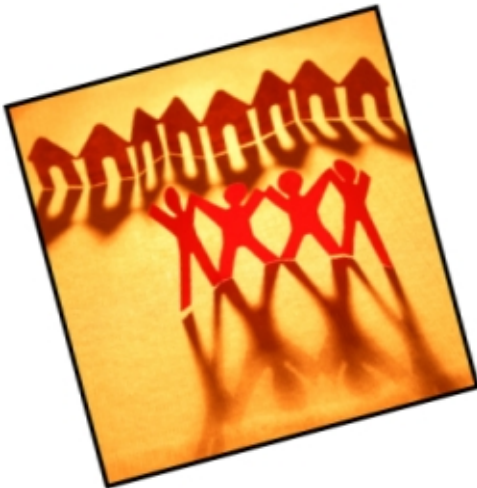
**Thursday, January 28, 2010**

12 - 1:30 pm PT  
1 - 2:30 pm MT  
2 - 3:30 pm CT  
3 - 4:30 pm ET

Having a successful CRA exam is imperative – only an outstanding or a solid satisfactory rating will do. What are examiners expecting? What do they look for during an exam? This program will cover the integral areas of the CRA exam.

Learn about other banks' experiences (good and bad) and what other banks do to lock in a solid satisfactory or even an outstanding CRA rating. If you achieve an outstanding rating, then there's no CRA exam for five years! Whether you are a small bank or an intermediate small bank, attending this webinar will ensure that you have all the CRA-compliance bases covered.

**Continuing Education: Attendance verification for CE credits provided upon request.**



## HIGHLIGHTS

- Community development loans – identification, documentation, examples – important for any size bank.
- Community development services
- Performance tests and standards – what do examiners expect?
- Performance criteria – what are the crucial areas of your exam?
- Options available to obtain a better rating
- The Public File

## WHO SHOULD ATTEND?

This informative session is designed for compliance officers and CRA officers. Since CRA is a bank-wide issue, it will also benefit lenders, frontline staff, senior management, and directors.

**MEET THE PRESENTER**

**Ann Brode,  
Brode Consulting Services, Inc.**



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