

# Beware! Signature Card Danger Zones: Account Titling, Ownership & Access

WEBINAR – ON DEMAND WEB LINK – FREE CD ROM

**Tuesday, December 15, 2009**

12 - 1:30 pm PT  
1 - 2:30 pm MT  
2 - 3:30 pm CT  
3 - 4:30 pm ET

What would happen if you were called upon to give a deposition in court on a signature card for an account you opened thirteen years ago at an institution you do not even work for now? What would you say when an attorney asked you to remember the customer's intentions when you opened that account? This actually happened. A banker had placed an "X" on the signature card between JTWROS and JTWOROS.

Signature cards are a long-lasting legacy for your bank. Your staff must clearly understand ownership, titling, as well as access under your signature card contract and in your state. Learn about your bank's liability and the losses on signature card contracts when signature cards are set up incorrectly, are lined out, and are changed improperly. This "must attend" webinar will help your bank avoid these issues!

**Continuing Education: Attendance verification for CE credits provided upon request.**



## HIGHLIGHTS

- Understanding the five major components of a signature card
- What can happen when the big three don't match
- Losses, liability, and what went wrong when banks lost big money
- Looking for key things in your signature card: offset, how to close accounts, etc.
- Why a problem signature card can cause your customer to be uninsured by the FDIC

## WHO SHOULD ATTEND?

This informative session is designed for new account representatives, personal bankers, branch managers, branch administration, trainers, tellers, and anyone else that opens new accounts.

## **MEET THE PRESENTER**

**Deborah L. Crawford,  
gettechnical inc.**



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