

Frontline “SkillWorks” Counterfeits and Frauds

WEBINAR – ON DEMAND WEB LINK – FREE CD ROM

Thursday, November 12, 2009

12 - 1:30 pm PT
1 - 2:30 pm MT
2 - 3:30 pm CT
3 - 4:30 pm ET

**A frontline staff with the proper knowledge and training can
save your bank hundreds of thousands of dollars in potential losses.**

Do you know the most recent statistics on check fraud? Since April 1996, almost half a million SARs have been filed identifying check fraud as the suspicious activity. Of these, 30% were filed in the last two years

Learn how criminals produce, alter, and forge checks, so your frontline knows how to spot fraud in action. Counterfeit checks, altered checks, and washed checks all mean losses for the financial institution that accepts them. This fast-paced session will also examine check fraud’s companion: false identification. Both are needed for a crook to be successful.

Continuing Education: Attendance verification for CE credits provided upon request.



HIGHLIGHTS

- Red flags for fraudulent checks
- Using the MICR encoding line to identify fraud
- Analyzing a check for fraud using a 360 degree visual scan
- Learn techniques to identify fraudulent identification
- Scams used by fraudsters to cash bad checks in your bank
- Resources your financial institution can use to reduce check losses

WHO SHOULD ATTEND?

This informative session is directed to tellers, frontline staff, supervisors, trainers, branch managers, and operation personnel.

MEET THE PRESENTER

**Barry Thompson, CRCM, ALMP,
Thompson Consulting Group, LLC**



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