

Adverse Action Notification: What to Do & When to Do It!

WEBINAR – ON DEMAND WEB LINK – FREE CD ROM

Thursday, September 10, 2009

12 - 1:30 pm PT
1 - 2:30 pm MT
2 - 3:30 pm CT
3 - 4:30 pm ET

Adverse action notification is a compliance requirement that must be done “just right!” Accurate completion of adverse action notices is important for several reasons:

1. Their accuracy and timeliness are reviewed during compliance exams,
2. Adverse action notices are a cornerstone in fair lending examinations, and
3. Consistent, inaccurate notices could result in the bank being *required* to go back six months, review past notices, and *re-send* accurate denial notices. (Imagine the reaction of a past, unsuccessful applicant who gets a reminder denial notice!)

Learn the importance of handling denial notices in accordance with Regulation B. Discover how to include denials with your sample for your internal comparative file review for fair-lending compliance.

Continuing Education: Attendance verification for CE credits provided upon request.



HIGHLIGHTS

- Common errors in completing adverse action notices
- Requirements for incomplete applications
- Appropriately documenting withdrawn applications
- Handling counteroffers
- Timing requirements for denials under Regulation B
- Second reviews of adverse action notices for fair lending purposes
- Comparative file review for fair lending on denials

WHO SHOULD ATTEND?

This informative session is necessary for all compliance officers, auditors, loan officers, and loan processors responsible for denials.

MEET THE PRESENTER

Ann Brode,
Brode Consulting Services, Inc.



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